JUN 2 6 2003 & THE UNITED STATES PATENT AND TRADEMARK OFFICE

A #8 VT 7/8/8

In Re the Application of:) Group Art Unit: 2645
KRACK) Examiner: GAUTHIER, GERALD
Serial No.: 09/917,576) <u>AMENDMENT AND RESPONSE</u>
Filed: July 27, 2001	"EXPRESS MAIL" MAILING LABEL NUMBER: EV331286690US DATE OF DEPOSIT: 6/26/03
Atty. File No.: 4366-37) I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEIN DEPOSITED WITH THE UNITED STATES POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO ADDRESSEE" SERVICE TO ADDRESSEE"
For: "METHOD OF PROVIDING RECOGNITION FOR IVR AD VOICE MAIL SYSTEMS"	SPEECH) UNDER 37 C.F.R. 1.10 ON THE DATE INDICATED ABOVE AND ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O. BO 1450, ALEXANDRIA, VA 22313-1450.
VOICE MAIL SYSTEMS) TYPED OR PRINTED NAME: Amy S. Duarte SIGNATURE: CAMIL (110) T

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INTRODUCTORY COMMENTS

Technology Center 2000

Applicant submits this Amendment and Response to address the Office Action having a mailing date of March 28, 2003 (Paper No. 6). Please debit Deposit Account No. 50-1602 in the amount of \$408.00 for the fees associated with newly added Claims 25-42. Although the Applicant believes that no other fees are due for filing this Amendment and Response, please credit any overpayment or charge any underpayment to Deposit Account No. 50-1602.

Please amend the above-identified patent application as follows:

07/03/2003 JBALINAN 00000081 501602 09917576

Commissioner for Patents

Alexandria, VA 22313-1450

P.O. Box 1450

Dear Sir:

01 FC:1201 02 FC:1202 84.00 DA 324.00 DA 06-30-01

AMENDMENT TRANSMITTAL

\$6AU 2645

CASE DOCKET NO. 4366-37

THE APPLICATION OF: KRACK, Mike

SERIAL NO: 09/917,576

, DATE FILED: July 27, 2001

FOR: "METHOD OF PROVIDING SPEECH RECOGNITION FOR IVR AND VOICE MAIL SYSTEMS"

COMMISSIONER FOR PATENTS P.O. BOX 1450 ALEXANDRIA, VA 22313-1450

SIR:

TRANSMITTED HEREWITH IS AN AMENDMENT IN THE ABOVE-IDENTIFIED APPLICATION

- [] SMALL ENTITY STATUS OF THIS APPLICATION UNDER 37 CFR 1.9 AND 1.27 HAS BEEN ESTABLISHED BY A VERIFIED STATEMENT PREVIOUSLY SUBMITTED.
- [] A VERIFIED STATEMENT TO ESTABLISH SMALL ENTITY STATUS UNDER 37 CFR 1.9 AND 1.27 IS ENCLOSED
- [] NO ADDITIONAL FEE IS REQUIRED.

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THE FILING FEE HAS BEEN CALCULATED AS SHOWN BELOW:

										Technology (enter 2600
. ,		(COL. 1) CLAIMS				(COL. 3) PRESENT	SMALL ENTITY			LARGE ENTITY	
٠	REMAINING AFTER AMENDMENT		PREVIOUSLY PAID FOR		EXTRA	RATE	ADDITIONAL FEE		RATE	ADDITIONAL FEE	
TOTAL:		42	·	**	24	18	X \$9 =		OR	X \$18 =	\$324.00
INDEP:		4		***	3	1	X \$42 =		OR	X \$84 =	\$84.00
FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIMS					+ \$140 =		OR	+ \$280 =			
ADDITIONAL FEES						TIONAL FEES	TOTAL:		OR	TOTAL:	\$408.00

^{*}IF THE ENTRY IN COL. 1 IS LESS THAN THE ENTRY IN COL. 2, WRITE "0" IN COL. 3.

THE "HIGHEST NUMBER PREVIOUSLY PAID FOR" (TOTAL OR INDEPENDENT) IS THE HIGHEST NUMBER FOUND FROM THE EQUIVALENT BOX IN COL. 1 OF A PRIOR AMENDMENT OR THE NUMBER OF CLAIMS ORIGINALLY FILED.

- [] PLEASE CHARGE DEPOSIT ACCOUNT NO. 50-1602 IN THE AMOUNT OF \$ 408 . A DUPLICATE COPY OF THIS SHEET IS ENCLOSED.
- [] A CHECK IN THE AMOUNT OF \$____ TO COVER THE FEE IS ENCLOSED.
- [X] THE COMMISSIONER IS HEREBY AUTHORIZED TO CHARGE PAYMENT OF THE FOLLOWING FEES ASSOCIATED WITH THIS COMMUNICATION OR CREDIT ANY OVERPAYMENT TO DEPOSIT ACCOUNT NO. 50-1602. A DUPLICATE COPY OF THIS SHEET IS ENCLOSED.
 - [X] ANY FILING FEES UNDER 37 CFR 1.16 FOR THE PRESENTATION OF EXTRA CLAIMS.
 - [X] ANY PATENT APPLICATION PROCESSING FEES UNDER 37 CFR 1.17.

RESPECTFULLY SUBMITTED.

SHERIDAN ROSS P.C.

Douglas W. Swartz
Registration No. 37,739

"EXPRESS MAIL" MAILING LABEL NUMBER: EV331286690US DATE OF DEPOSIT: 6/26/03

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TYPED OR PRINTED NAME: Amy S. Duarte

SIGNATURE: LANGE ()

^{**}IF THE "HIGHEST NUMBER PREVIOUSLY PAID FOR" IN THIS SPACE IS LESS THAN 20, WRITE "20" IN THIS SPACE.

^{***}IF THE "HIGHEST NUMBER PREVIOUSLY PAID FOR" IN THIS SPACE IS LESS THAN 3, WRITE "3" IN THIS SPACE.